



OFFICE OF THE INSPECTOR GENERAL
NATIONAL SECURITY AGENCY
CENTRAL SECURITY SERVICE

To: for Chief, D14

Date: 20 April 2015

From: [redacted]

Subject: [redacted] Alleged Labor Mischarging

File No: IV-14-0080

Precedence: Routine

Purpose: To provide a summary report of investigation, and to recommend that this case be closed.

Details:

[redacted] (b) (3)-P.L. 86-36 (b) (6)

I. (U) Background

(U//FOUO) [redacted] a [redacted] employed by [redacted] [redacted] was identified through the Office of the Inspector General (OIG) labor mischarging initiative as a contractor employee, who spent a significant amount of hours outside of the NSA Access Control areas at NSA/CSS Georgia (NSAG). Subsequently, the OIG opened an investigation to determine if [redacted] submitted false labor hours while working on NSA contract [redacted]. The initial analysis of [redacted] timesheets and Access Control data from February 1, 2013 to January 31, 2014, revealed 460.5 discrepant hours.

II. (U) Issue(s)

(U//FOUO) Did [redacted] knowingly and willfully bill for hours she did not work?

III. (U) Applicable Standard(s)

- (U) 18 U.S.C. § 1001 – Statements or Entries Generally
- (U) 18 U.S.C. § 287 – False, Fictitious or Fraudulent Claims
- (U) 31 U.S.C. § 3802 – False Claims and Statements; liability

IV. (U) Investigative Activity

A. (U) Document Review

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(U//~~FOUO~~) Timesheets submitted by [redacted] were obtained from [redacted] for the period of February 1, 2013 to January 31, 2014.

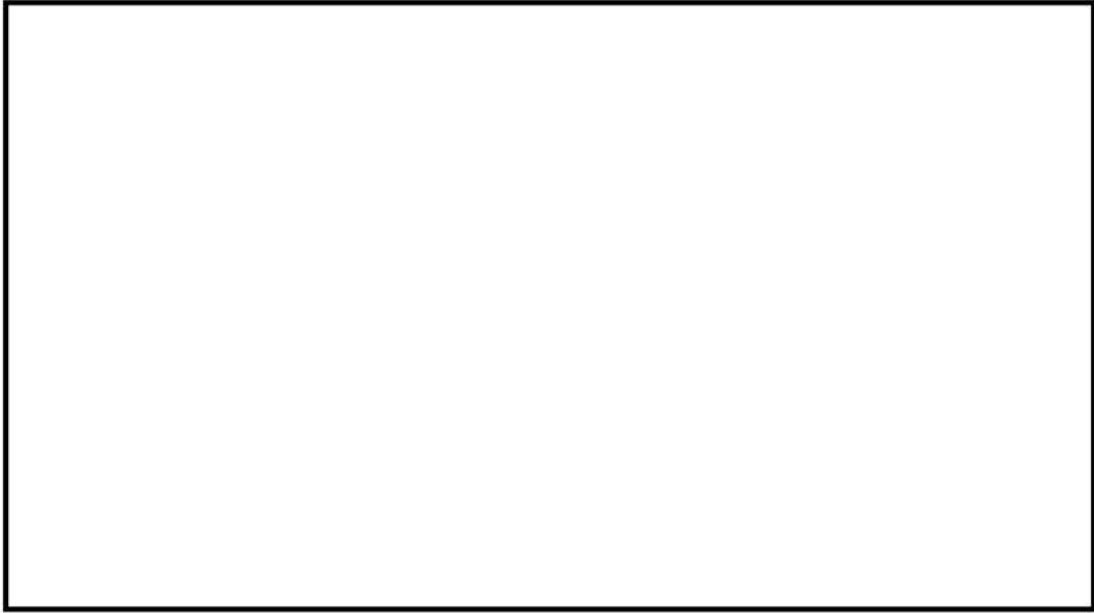
(U//~~FOUO~~) NSA Access Control records for [redacted] were obtained from Access Operations, Q123. A comparison of the Access Control records and [redacted] timesheets for the period covering February 1, 2013, through January 30, 2014, initially identified 460.5 discrepant hours. After review by [redacted] the hours were reduced to 449.75 discrepant hours because of two instances where [redacted] was issued temporary badges and could support her time within Access Control through e-mail records.

(U//~~FOUO~~) Contract [redacted] was obtained and reviewed. The contract specifies:

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Unless the written approval of the Contracting Officer is obtained in advance, the work herein shall not be performed at any facility, other than at the Government site in Augusta, GA or the contractor's facility in Chantilly, VA.

(U//~~FOUO~~) [redacted] Team [redacted] Cost Proposal, [redacted] [redacted] was obtained, reviewed and states:



This position requires a Top Secret/SCI clearance. This position requires a current CI Polygraph.

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B. (U) Interviews

(U//~~FOUO~~) [redacted] consented to two interviews with the OIG, one on May 20, 2014, and one on May 23, 2014. The interviews were conducted at the NSAG Visitor Control Center.

(U//~~FOUO~~) On May 20, 2014, [redacted] provided the following voluntary, sworn testimony.

(U//~~FOUO~~) [redacted] was informed that an analysis of her labor charges compared to access control data indicated 460.5 discrepant hours charged to NSA contract [redacted] from February 1, 2013 to January 31, 2014.

(U//~~FOUO~~) [redacted] is a [redacted]. She is responsible for interfacing with the NSA customers on a daily basis. She [redacted] issues. She has been assigned to the [redacted] contract since October 2012.

(U//~~FOUO~~) [redacted] primarily works at the NSAG facility, but she also works at the [redacted] facility located at [redacted] and her home. [redacted] issued her a laptop, printer, and scanner in order for her to work from home, or at any location necessary to complete her job duties. [redacted] has billed for work she performed outside of NSA spaces. She receives calls from employees and [redacted] on a regular basis. She also works on [redacted] every Saturday and Sunday, typically from home. She assists [redacted] Generally speaking, she plans to come to the site every Monday through Friday. She also tries to occasionally come to the site on evenings and weekends to [redacted]. Additionally, she sometimes stops at the [redacted] office prior to coming to site if she needs to [redacted] or if there are "technical difficulties" at site that prevent her from being able to print, scan or access the [redacted]

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(U//~~FOUO~~) [redacted] enters her work hours into [redacted] on a daily basis and timesheets are submitted at the end of the week. She completes annual timekeeping training through [redacted] regarding all billing practices. She only bills for work that she performs that directly supports the contract. She enters her total number of hours each day, and does not have to enter beginning and end times. She does not charge the contract for any breaks or meals.

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(U//~~FOUO~~) In February 2013, [redacted] continued to [redacted] and billed several hours most weeks to accomplish the task. She was allowed to work 12 to 16 hours per week to [redacted]. She performed this work at home and at the [redacted] facility. There are no access control measures at the [redacted] facility.

(U//FOUO) On May 23, 2014, [redacted] was interviewed a second time and provided the following sworn testimony.

(U//FOUO) [redacted] stated that she had an opportunity to review the OIG analysis of labor hours which indicated 460.5 discrepant hours charged to the [redacted] contract from February 1, 2013 to January 31, 2014. She conducted a thorough review of the hours and was able to account for all but 24.75 hours of the discrepancies. If she had more time to review phone records, she believes she would be able to account for all of the hours. She provided documents that show work activities on "No Access" days, extended periods outside of the building, and early or late arrival mitigation, respectively. The documentation is attached.

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(b) (6)

(U//FOUO) She compiled the spreadsheets by reviewing her archived e-mail and calendars. She is missing a week of archived email in July 2013 because the [redacted] system changed and she was temporarily unable to archive e-mails. When her in-box became too full and she was forced to delete some sent e-mails. She only included hours that she traced directly to the [redacted] effort.

(U//FOUO) On May 21, 2014, [redacted] Contracting Officer's Representative (COR) [redacted] provided the following sworn testimony.

(U//FOUO) [redacted] is the COR for the [redacted] contract at NSAG. He is responsible for the daily management of the contract and oversees the staffing and performance of [redacted] the prime contractor.

(U//FOUO) [redacted] is a [redacted] on the [redacted] contract. She has been assigned to the contract since December 2012. She has assigned work space in the NSAG facility and [redacted] has contact with her daily. [redacted]

[redacted] contract. They are also on call 24/7 [redacted] issues. The [redacted] contract lists the place of performance as the NSAG facility. [redacted] is not authorized to work at any contractor site in Georgia, and is not authorized to work from home.

(U//FOUO) On May 23, 2014, [redacted] Acting Chief, [redacted] provided the following sworn testimony.

(U//FOUO) [redacted] works with the [redacted] Program Manager and [redacted] to [redacted] has been involved with the [redacted] contract since its inception in fall 2012.

(U//FOUO) As a [redacted] is responsible for the [redacted] of the [redacted] on the contract. She also [redacted] As a [redacted] has to respond to afterhours calls. He could provide no information about the required place of performance for the contract. [redacted] is not aware of any problems with her performance. He has not authorized [redacted] to work at a contractor facility or to work from her home.

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(U//~~FOUO~~) On June 4, 2014, [redacted] Contracting Officer (CO), [redacted] provided the following sworn testimony.

(U//~~FOUO~~) [redacted] is the CO for the [redacted] contract. She solicited, evaluated and awarded the contract to [redacted] the prime contractor. She was assisted by Contracting Specialist [redacted]

(U//~~FOUO~~) The position of [redacted] was not included in the original contract solicitation, but was bid in the [redacted] proposal. The proposal was evaluated and accepted. Technically, the [redacted] qualifications should have been added to the Statement of Work, however, that process has not been initiated by [redacted] due to oversight.

(U//~~FOUO~~) The original place of performance in the contract was at the NSA Georgia facility. Modification 12 of the contract changed the place of performance to include the [redacted] facility in Chantilly, VA because they had contract administration duties at that site. The contract does not include a provision for any labor performed at a [redacted] facility located in Georgia.

(U//~~FOUO~~) The Statement of Work allows for on-call work, but has not been modified to include [redacted]. The procedure for billing on-call hours is not specified in the contract. There is unclassified work, such as status reports and Contract Data Requirements Lists (CDRLs), that could be done outside of NSA spaces but the contract does not allow for that work to be done at any other local facility. [redacted] should never work from home, with the exception of receiving afterhours calls.

(U//~~FOUO~~) [redacted] stated that she would have to refer to the [redacted] proposal in order to offer answers as to whether specific tasks are directly billable or should be submitted as overhead costs. However, Contractors should not be billing overhead for work performed within NSA spaces.¹

(U//~~FOUO~~) On April 9, 2015, [redacted] Program Manager, [redacted] provided the following sworn testimony.

(U//~~FOUO~~) [redacted] is the Program Manager for the [redacted] contract. He has been employed as a contractor at NSAG since 2005. He has been with [redacted] since 2008. He was involved in writing the [redacted] proposal for [redacted] and the contract execution, which was awarded in 2012. The contract was bid with the [redacted] labor category because that is the management model that [redacted] previously used supporting the same customers on an [redacted] effort. Two [redacted] were included in the proposal; however [redacted] found that they needed three to [redacted] on the effort initially. They requested that a third full-time equivalent be added to the contract, but that request was denied. As a result, they had a third person working in the [redacted] role, in NSA spaces, billed to overhead. He characterized the overhead billing

¹ (U//~~FOUO~~) When [redacted] was contacted by the OIG to review the [redacted] proposal and clarify her responses, she was unavailable and eventually responded to the OIG that she was no longer the CO for the [redacted] contract and referred the reporting investigator to [redacted]

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as the “cost of doing business,” and noted that the customers seemed pleased with [redacted] performance.

(U//FOUO) The [redacted]
[redacted]
[redacted] stated that the [redacted] work at NSAG, as well as an [redacted]. He added that they are issued laptops and blackberries to allow them to be “mobile,” and although he does not encourage them to work from home unless absolutely necessary, he does not have an issue with contract work being performed in the [redacted] homes. He stated that it is occasionally necessary for [redacted] to work at locations other than NSAG because of connectivity issues and the need to print large volumes of documents associated with [redacted]. He estimated at one point, approximately a year ago, it would be reasonable for a [redacted] to work 60% of the time at the NSA site and 40% at the [redacted] site. Now that the effort is fully staffed, there is less time spent [redacted] can work up to 99% of their time in NSA spaces.

V. (U) Analysis

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(U//FOUO) Based on testimony and evidence provided by [redacted] and her company Program Manager, [redacted] was tacitly authorized by her company to work at both the [redacted] and her home, although these locations were not authorized by the NSA contract. [redacted] was given work space at the [redacted] office, as well as issued a laptop and mobile device. [redacted] was able to provide ample records, including the specific tasks she worked on, which were supported by e-mail and phone records. There is no evidence to indicate that [redacted] was not working while claiming hours outside of NSA spaces. The fact that [redacted] authorized [redacted] to work at locations not specified in the contract, unbeknownst to the COR and CO, is a contract administration issue, and [redacted] is not at fault.

(U//FOUO) The OIG cannot determine whether any of the work completed by [redacted] was outside of the scope of the contract. The awarding CO, [redacted] testified that the government evaluated and accepted the [redacted] labor category, but the category and commensurate tasks were never added to the contract award document or statement of work. Without these documents, it is impossible to determine whether there were any issues with the tasks completed or the methods in which they were billed.

VI. (U) Conclusion(s)

(U//FOUO) Unsubstantiated. The preponderance of the evidence does not support the conclusion that [redacted] knowingly and willfully claimed hours that she did not work on an NSA contract.

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VII. (U) Recommendation(s)

(U//~~FOUO~~) In accordance with the above, this case should be closed. Additionally, a referral should be made to BA3 for 449.75 hours potentially performed outside the scope of the contract, review of the place of performance, as well as incorporation of the [redacted] [redacted] labor category and associated tasks into the contract.

[redacted] (b) (3) - P.L. 86-36 [redacted]

The dates below are marked as "No Access Days" on the labor hour analysis. Justification of work is provided in the notes column. (1)

Doc ID: 6745827

Hrs Billed

Discrepant Hrs

Notes

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		Hrs Billed	Discrepant Hrs	Notes
				Dental appt in the am; then worked on [redacted] six texts from/to employees between 6:30 and 7:30 pm
Tue	5-Feb-13	6	6	
Thu	7-Feb-13	1	1	Provided [redacted]
Wed	13-Feb-13	0.5	0.5	Stayed home sick; handled a few [redacted] two texts at 4:52 am from employee
Sat	16-Feb-13	0.5	0.5	Checked to ensure [redacted] submitted by deadline.
Sun	17-Feb-13	1	1	[redacted]
Mon	18-Feb-13	7	7	Highside email shows I was working in [redacted] on this day (I had a temp badge).
Wed	20-Feb-13	8	8	[redacted] at office (emails between 7:42 am and 9:30 pm)
Thu	21-Feb-13	4.5	4.5	Doctor limits work; worked from the office before and after doc appt. (emails sent between 9:46 am and 4:26 pm)
Sat	23-Feb-13	0.5	0.5	Worked on a [redacted]
Sun	24-Feb-13	3.5	3.5	[redacted] all documented via email---created [redacted]
Mon	25-Feb-13	4.5	4.5	Handled [redacted] etc
Wed	27-Feb-13	6	6	12:00 GoToMeeting [redacted] emails (emails sent between 7:38 am and 9:37 pm)
Thu	28-Feb-13	3	3	[redacted] (emails sent between 8:44 am and 5:32 pm)
Fri	1-Mar-13	6	6	[redacted]
Sun	3-Mar-13	2	2	[redacted]
Tue	5-Mar-13	3	3	[redacted]
Wed	6-Mar-13	4	4	[redacted]
Thu	7-Mar-13	3	3	[redacted]
Fri	8-Mar-13	6.5	6.5	[redacted]
Sun	10-Mar-13	4	4	[redacted]
Mon	11-Mar-13	3.5	3.5	[redacted]
Tue	12-Mar-13	4.5	4.5	[redacted]
Wed	13-Mar-13	4	4	[redacted]
Thu	14-Mar-13	5.5	5.5	Worked on [redacted] Checked to ensure [redacted]
Fri	15-Mar-13	8	8	[redacted]
Sat	16-Mar-13	2	2	Checked to ensure [redacted]
Sun	17-Mar-13	2	2	[redacted]
Mon	18-Mar-13	2	2	[redacted]
Tue	19-Mar-13	5.5	5.5	[redacted]
Wed	20-Mar-13	2.5	2.5	[redacted]
Thu	21-Mar-13	6	6	[redacted]
Fri	22-Mar-13	6	6	[redacted]
Sun	24-Mar-13	1.5	1.5	[redacted]

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Mon	25-Mar-13	4	4
Sun	31-Mar-13	2	2
Sun	7-Apr-13	1.5	1.5
Thu	11-Apr-13	1	1
Sun	14-Apr-13	2	2
Sun	21-Apr-13	1	1
Fri	26-Apr-13	2	2
Mon	29-Apr-13	2	2
Wed	1-May-13	2.5	2.5
Thu	2-May-13	2.5	2.5
Fri	3-May-13	1	1
Sun	5-May-13	1.5	1.5
Mon	6-May-13	2.5	2.5
Mon	13-May-13	3.5	3.5
Fri	17-May-13	4	4



Tue	21-May-13	6.5	6.5
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Noted On Calendar: 5:30 to 7:30 – Worked on [redacted] and answered [redacted] related emails.
 11:30 to 1:30 [redacted]
 4:30 to 6:30 – Handled [redacted] related emails and tasks
 8:30 to 10:30 [redacted]

Fri	24-May-13	4	4
Wed	29-May-13	0.5	0.5

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Noted On Calendar: 12:00 to 1:30 – Handling [redacted]
 2:30 to 3:30 [redacted]
 4:30 to 6:00 [redacted]
 Submitted helpdesk ticket.
 9:15 to 10:45 - Sent emails regarding [redacted]
 [redacted]

Fri	31-May-13	6	6
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Noted On Calendar: 7:30 - [redacted] - on calendar
 Noted On Calendar: 0800 - 0830 [redacted] Spent another half hour working on same issues later in the day.
 1200 - 1515 [redacted]
 1615 - 1715 [redacted]
 1015 - 1100 [redacted]

Thu	6-Jun-13	1.5	1.5
Fri	7-Jun-13	1.5	1.5
Sun	9-Jun-13	1.5	1.5
Fri	14-Jun-13	0.5	0.5
Sun	16-Jun-13	0.5	0.5

Noted On Calendar: 10:30 pm - working on [redacted] updating spreadsheets, answering emails, etc)
 Noted On Calendar: 3:00 pm - Spent 1.5 hrs working on [redacted]
 [redacted]

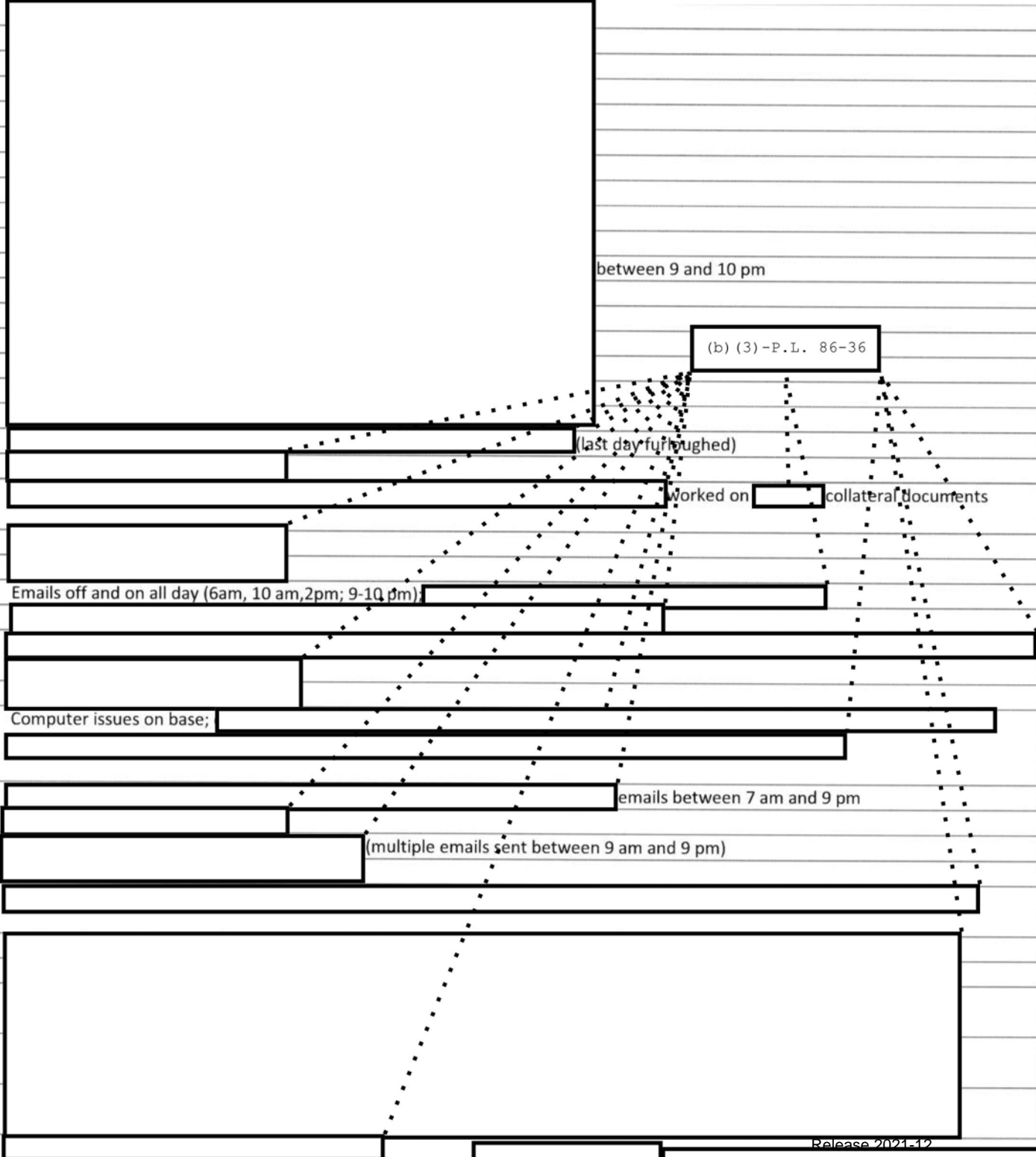
Mon	17-Jun-13	3	3
Tue	18-Jun-13	6	6
Sun	23-Jun-13	2.5	2.5

I was in the building (probable temp badge). I had my poly appointment on this day in [redacted] and worked on [redacted] afterwards.
 [redacted]

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Sun	30-Jun-13	1.5	1.5
Sat	6-Jul-13	1	1
Sun	7-Jul-13	1.5	1.5
Sun	14-Jul-13	0.5	0.5
Sun	21-Jul-13	1	1
Mon	22-Jul-13	0.5	0.5
Sun	28-Jul-13	0.5	0.5
Sun	4-Aug-13	1	1
Sat	10-Aug-13	0.5	0.5
Wed	14-Aug-13	0.5	0.5
Sun	18-Aug-13	1	1
Sun	25-Aug-13	1.5	1.5
Sun	1-Sep-13	1	1
Sun	8-Sep-13	1	1
Sun	15-Sep-13	1	1
Sun	22-Sep-13	1	1
Sun	29-Sep-13	1.5	1.5
Mon	7-Oct-13	1	1
Sun	13-Oct-13	0.5	0.5
Fri	18-Oct-13	8.5	8.5
Sun	20-Oct-13	1.5	1.5
Sun	27-Oct-13	1	1
Mon	28-Oct-13	1.5	1.5
Thu	31-Oct-13	9	9
Sat	2-Nov-13	1.5	1.5
Sun	3-Nov-13	1.5	1.5
Tue	5-Nov-13	5.5	5.5
Sat	9-Nov-13	2	2
Sun	10-Nov-13	1	1
Mon	11-Nov-13	3.5	3.5
Sun	1-Dec-13	1.5	1.5
Fri	6-Dec-13	7	7
Sun	15-Dec-13	1.5	1.5
Sun	22-Dec-13	2	2
Thu	26-Dec-13	3.5	3.5
Mon	30-Dec-13	3	3
Sun	5-Jan-14	1.5	1.5
Mon	6-Jan-14	3.5	3.5
Thu	16-Jan-14	3.5	3.5



between 9 and 10 pm

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(last day fulfilled)

Worked on collateral documents

Emails off and on all day (6am, 10 am, 2pm; 9-10 pm)

Computer issues on base;

emails between 7 am and 9 pm

(multiple emails sent between 9 am and 9 pm)

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Sun	19-Jan-14	1.5	1.5
Sun	26-Jan-14	2.5	2.5
Tue	28-Jan-14	2	2
Wed	29-Jan-14	2.5	2.5



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(b) (6)

Dates below are marked are highlighted in yellow on the labor hour analysis showing dates that I left the building for an extended amount of time. Justification is provided in the notes column.

Day	Date	Hrs Billed	Discrepant Hrs	Notes
Mon	4-Feb-13	9	2.25	[REDACTED]
Fri	28-Jun-13	8	1.5	Audit report shows that I exited turnstiles by lobby and cafeteria for 34 minutes at 12:52 pm. I probably went to eat. At approximately 7 pm, I was called by the shop to [REDACTED] I emailed, called and texted multiple people [REDACTED] (30-45 minutes). At approximately 11 pm, I was called and texted by [REDACTED] and went back to trying to find [REDACTED] (30-45 minutes).
Thu	18-Jul-13	7	1.5	Audit report shows that I exited the site for 4 hrs from 8:23 am to 12:24 pm (doc appt). (Due to technical difficulties, many sent emails during July were lost/deleted while trying to figure out how to free up space while switching to a new archive system.)
Wed	24-Jul-13	8	0.5	Audit report shows that I left for 6 hrs at 2:20 pm. I came back to [REDACTED] before and after being on base (email sent and responded to between 6 and 6:45 regarding [REDACTED] (Due to technical difficulties, many sent emails during July were lost/deleted while trying to figure out how to free up space while switching to a new archive system.)
Fri	23-Aug-13	8.5	1.5	Audit report shows I left for six hours during day. I came back in the evening for all hands meeting with employees. Email traffic shows that I was still working during the hours not in the building. Emails sent between 2:30 and 4:00 pm. Also called [REDACTED]
Thu	19-Sep-13	7	1.75	Audit report shows that I left the facility for 57 minutes at 8:37 am. I was most likely at [REDACTED] There would be nowhere else that I would have gone for that amount of time. Also, emails between 7:30 and 8:00 pm show that I was working [REDACTED]
Mon	30-Sep-13	11	1.75	Audit report shows that I left for 1 hr and 28 minutes (left for [REDACTED] sync meeting) and then 4 hrs and 18 minutes (I left at 4:22 and came back at 8:40 pm to [REDACTED] Emails show working on issues all day long (last day before furlough)
Tue	22-Oct-13	8	2.5	Audit report shows that I left the facility for 5 minutes, 50 minutes and 7 minutes during the day. I was in the front building just outside the turnstiles. We had this room reserved for private one on one meetings with employees. Last turnstil exit shows 3:53 pm, however, I was still in the outside office for at least another hour meeting with employees. Emails between 9 and 10 pm working [REDACTED] related items as well.
Tue	10-Dec-13	10	1.75	Audit report shows that I left for 4 hrs and 12 minutes at 3:35 pm. I came back at 7:48 pm to [REDACTED] Handled emails and phone calls while away from building.
Fri	31-Jan-14	7	3.25	Audit report shows that I exited the facility for 1 hr and 41 minutes. I have no documentation for what I was doing at that time; however, it does not appear to be counted on my timesheet when I logged my hours for the day. I worked at office from approximately 8 to 10 am [REDACTED] Sent emails and made phone calls trying to [REDACTED] Worked from approximately 9 to 10 pm on [REDACTED]

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Dates below cover all other dates were I worked in the building (with no major gaps during the day) on the labor hour analysis report. Justification is provided in the notes column. (1)

Doc ID: 6745827	Hrs Billed	Discrepant Hrs	Notes
Wed 6-Feb-13	7	0	
Fri 8-Feb-13	7	1	[Redacted]
Mon 11-Feb-13	7	1.75	Emails sent between 3:45 and 4:45 pm; four texts to/from employees between 6-6:30 pm
Tue 12-Feb-13	7	2.75	Had to leave base early due to weather closures -- remaining work documented in email traffic [Redacted] and other tasks
Thu 14-Feb-13	7	1.75	[Redacted] multiple emails sent between 4 and 10 pm
Fri 15-Feb-13	7.5	1.25	composed and sent out emails [Redacted] starting on Monday (after 9 pm)
Tue 19-Feb-13	6.5	1.25	handled emails and phone calls after leaving base
Fri 22-Feb-13	5.5	1.25	[Redacted] after leaving base (emails sent [Redacted] between 5:40 pm and 6:00 pm)
Tue 26-Feb-13	6	1	Came to base for meeting - worked on [Redacted] (emails sent between 12:45 and 10:17 pm)
Mon 4-Mar-13	8	2	[Redacted]
Wed 19-Jun-13	8	1	[Redacted]
Thu 20-Jun-13	8	1.75	Emails in evening [Redacted] etc
Fri 21-Jun-13	9	1.5	[Redacted]
Mon 24-Jun-13	8	0.25	[Redacted]
Tue 25-Jun-13	7	2.5	Worked on base in evening from 7 to 11 pm. During the day, ran queries and [Redacted]
Wed 26-Jun-13	8	3.25	Worked on [Redacted] in the evening between 7 and 10 pm
Thu 27-Jun-13	8.5	0.5	[Redacted]
Mon 1-Jul-13	8	0.25	[Redacted]
Tue 2-Jul-13	8	2.75	Worked at office from 9 to 11:20, before coming to base
Wed 3-Jul-13	8	1.5	[Redacted]
Fri 5-Jul-13	10.5	3.75	[Redacted]
Mon 8-Jul-13	6	0.75	Emails (dealing with [Redacted])
Tue 9-Jul-13	8	1.5	Emails in evening [Redacted]
Wed 10-Jul-13	8	1.25	Working on [Redacted]
Thu 11-Jul-13	7	0.75	[Redacted]
Fri 12-Jul-13	8.5	2	[Redacted]
Mon 15-Jul-13	7	1.25	[Redacted]
Tue 16-Jul-13	8.5	1	[Redacted]
Wed 17-Jul-13	7	1.5	[Redacted] (b) (3) - P.L. 86-36
Fri 19-Jul-13	6	1.25	[Redacted]
Tue 23-Jul-13	6.5	0	[Redacted]
Thu 25-Jul-13	8	1.25	Working on [Redacted] tasks in the evening between 6:30 and 7:30 pm
Fri 26-Jul-13	9	2.25	Email traffic shows working on [Redacted] between 5 and 11 pm
Mon 29-Jul-13	8.5	0.75	Email traffic shows working on [Redacted] between 5 and 7 pm
Tue 30-Jul-13	6	3.5	Email traffic shows working on [Redacted] between 5 and 9 pm
Wed 31-Jul-13	9	1	Email traffic shows working on items between 5:30 am and 7:00 am and 5 pm and 10 pm
Thu 1-Aug-13	6.5	1	[Redacted] at 4:30 pm [Redacted]

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Fri	2-Aug-13	8.5	1.75	Went to base around 11 pm to [redacted] which is outside turnstiles). Answered emails and phone calls as well.
Mon	5-Aug-13	3	0.75	Worked on [redacted] during the day prior to going to base for 2 hrs
Tue	6-Aug-13	8	0.75	
Wed	7-Aug-13	8	0.75	
Thu	8-Aug-13	6	0.5	
Fri	9-Aug-13	8.5	1	Worked from 5pm to 6pm working on [redacted]
Sun	11-Aug-13	6.5	0.5	[redacted]
Thu	15-Aug-13	7	0	
Fri	16-Aug-13	8	2.5	Email traffic shows working on [redacted] between 7:30 and 10 pm
Mon	19-Aug-13	6.5	1	Handled [redacted] issues via email between 6 and 6:30 am and again in evening
Tue	20-Aug-13	6	0.25	
Wed	21-Aug-13	8	0.75	Email traffic at 6:00 pm, 9:45 pm and 10 pm
Thu	22-Aug-13	7	1.5	Multiple emails sent between 5 and 10 pm
Mon	26-Aug-13	7.5	0.25	several emails at 10:45 pm
Tue	27-Aug-13	8	0	
Wed	28-Aug-13	7.5	0.75	Continual emails between 8:45 pm and 10 pm [redacted] etc)
Thu	29-Aug-13	8	0.25	
Fri	30-Aug-13	7.5	2	Multiple emails handling [redacted] issues between 10 and 11:45 pm
Tue	3-Sep-13	9	2.5	Worked from office before going to base around 9:30 or 10:00am, multiple emails between 9pm and 11 pm
Wed	4-Sep-13	7	0	
Thu	5-Sep-13	7.5	0.5	Email traffic at 5:45 and between 9:30 and 10 pm
Fri	6-Sep-13	7.5	0.5	
Mon	9-Sep-13	8	0.75	
Tue	10-Sep-13	8	0.25	Email traffic between 6:45 and 8:45 pm
Wed	11-Sep-13	8	1.5	Email traffic shows working on [redacted] between 8 and 9 am
Thu	12-Sep-13	8	0.75	
Fri	13-Sep-13	8	1	[redacted] (b) (3) -P.L. 86-36
Mon	16-Sep-13	7	0.25	
Tue	17-Sep-13	7	0.25	
Wed	18-Sep-13	8	0.75	Worked on [redacted] at 5:30 pm
Fri	20-Sep-13	8	2.75	2:00 pm [redacted] SYNC MEETING [redacted] Office (Left base at 1:38 pm)
Mon	23-Sep-13	9	1.5	9-10:30 pm [redacted] and answering emails
Tue	24-Sep-13	8	0.25	
Wed	25-Sep-13	5	0	
Thu	26-Sep-13	8	3.5	Email traffic shows working on [redacted] between 3:15 and 5:45 pm 6 pm [redacted] Emails again between 7 and 9 pm
Fri	27-Sep-13	9	1.5	
Tue	8-Oct-13	9	0.5	Sporadic emails in evening [redacted] etc)
Wed	9-Oct-13	9	0.75	4:30 to 5:30 pm worked on [redacted] in AM as well
Thu	10-Oct-13	9	2.25	Worked on [redacted] in evening Worked on [redacted] in the AM; came to base at 11 am; email traffic handling [redacted] issues from 5 to 6:30 pm and 10 to 10:30 pm
Fri	11-Oct-13	7	2.5	
Mon	14-Oct-13	4.5	0.25	
Tue	15-Oct-13	8.5	1.5	Went to office before going to base [redacted] at 7 pm.
Wed	16-Oct-13	8.5	0.75	Went to office before going to base [redacted]

Thu	17-Oct-13	9.5	2.25	Email traffic between 5 and 10 pm; worked on [redacted]
Mon	21-Oct-13	6	3	Email traffic between 7 and 9 am and 9:30 and 10 pm
Wed	23-Oct-13	8	0.5	
Thu	24-Oct-13	8.5	1.25	Handled [redacted] issues via email between 9 and 10 pm
Fri	25-Oct-13	8	2	Email traffic shows working on [redacted] in evening between 9 and 10:15 pm
Tue	29-Oct-13	9	0.75	[redacted] at 10:30 pm
Wed	30-Oct-13	9.5	1.5	Multiple emails late in evening; wokred on [redacted]
Fri	1-Nov-13	8.5	1.75	Emails between 7 and 9:30 pm
Mon	4-Nov-13	8	1	Emails between 8 and 9:45 pm
Wed	6-Nov-13	6.5	0.5	
Thu	7-Nov-13	8	0.75	Emails between 8 and 8:20 pm
Fri	8-Nov-13	9	2	[redacted] after time on base; email traffic between 8 and 10 pm
Tue	12-Nov-13	8	1.75	
Wed	13-Nov-13	8	0.75	Sporadic emails after work
Thu	14-Nov-13	8.5	1.25	Handled [redacted] issues via email in the evening between 8 and 9 pm
Fri	15-Nov-13	8	1	
Mon	18-Nov-13	8.5	1.5	[redacted] in evening
Tue	19-Nov-13	8.5	1.5	[redacted] in evening
Wed	20-Nov-13	7.5	0.75	
Thu	21-Nov-13	5.5	0.5	
Fri	22-Nov-13	7.5	0.75	[redacted] and other taks between 5 and 7 pm
				Called by Mission Manager in morning because [redacted] came to base to check emails to verify for the customer [redacted]
Sat	23-Nov-13	3	0.5	
Mon	25-Nov-13	8	4	Worked at office from approximately 1 - 5:15 pm working on [redacted]
Tue	26-Nov-13	9	1.5	[redacted] in evening
Wed	27-Nov-13	4		
Mon	2-Dec-13	8.5	1	Called employee [redacted] All handled between 7 and 8 pm.
Tue	3-Dec-13	8.5	0.75	
Wed	4-Dec-13	4.5	1.5	
Thu	5-Dec-13	8.5	1.25	Handled [redacted] issues via email between 9 and 10 pm
Mon	9-Dec-13	10	1.5	Emails between 3:30 and 4:30pm trying to [redacted] more emails between 8:15 and 9:15 pm
				Email traffic all day from 6:30am before coming to base in the afternoon; came to base in the evening/afternoon to [redacted]
Wed	11-Dec-13	5	0.5	[redacted]
Thu	12-Dec-13	8	0.5	
Fri	13-Dec-13	8	1.25	Multiple emails between 5 and 6 pm
Mon	16-Dec-13	8	0.75	
Tue	17-Dec-13	8	0.75	
Wed	18-Dec-13	8	1.75	Morning [redacted] staff meeting before base.
				Multiple emails between 6 and 8:30 pm (emails and [redacted])
Thu	19-Dec-13	5	0.75	[redacted]
Fri	20-Dec-13	8.5	3	Worked at office before coming to base
Mon	23-Dec-13	8.5	2	Several emails sent and responded to around 10:30 pm; Worked on [redacted] in evening.
Fri	27-Dec-13	6.5	1.5	Handled [redacted] issues between 5 and 7 pm
Tue	31-Dec-13	6.5	0.25	Worked on [redacted] at 8:30 pm
Thu	2-Jan-14	10	1.75	Handled [redacted] issues via email 6 - 11 pm

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Fri	3-Jan-14	13	6.25	[redacted] email traffic from 6-7 am and 8-11 pm
Wed	7-Jan-14	6	0	
Thu	9-Jan-14	6	0	
Fri	10-Jan-14	6	2.75	Handled [redacted] issues via email between 7 am and 8:30 am and again in the evening
Mon	13-Jan-14	6	0	
Tue	14-Jan-14	6	0	
Wed	15-Jan-14	5	0	
Fri	17-Jan-14	8	0.75	Multiple emails between 5:30 and 6:30 pm [redacted]
Mon	20-Jan-14	7	1	Multiple emails sent and responded to between 5:30 and 8 am [redacted] from 7 to 8:30 pm
Tue	21-Jan-14	7	0	
Wed	22-Jan-14	6.5	0.25	
Thu	23-Jan-14	6.5	0	
Fri	24-Jan-14	5.5	2.25	Email traffic shows working on [redacted] between 2 and 3 pm and again between 9 and 10 pm
Mon	27-Jan-14	7.5	0.75	Sporadic emails before and after work
Thu	30-Jan-14	4	2.75	Worked from office in addition to stopping by the building for one hour to handle an issue.

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